

Agency 5-Year Plan

Issue 1 Outdated licensee database

Description: Increase ease of access to licensing applications and information.

Solutions:

Replace outdated on-site Access database program with a cloud-based eLicensing program to allow access from anywhere at anytime. This eLicensing program will reduce application processing time, reduce the number of verifications processed, and increase customer service.

Issue 2 Lack of space to store licensee files

Description: Since the Arizona Board of Athletic Training was established in 2000, a large number of licensee files has been created and must be stored indefinitely. Storage of the current 750 active files and 450 closed files takes a significant amount of space.

Solutions:

1. Work with the Arizona State Library, Archives & Public Records to revise the retention schedules for closed licensee files.
2. Work with ASET to develop and implement a file imaging system that will enable us to store files electronically, while increasing the ease of access to licensee information.

Resource Assumptions

	FY2019 Estimate	FY2020 Estimate	FY2021 Estimate
Full-Time Equivalent Positions	1.5	1.5	1.5
General Fund	0.0	0.0	0.0
Other Appropriated Funds	139.1	139.1	139.1
Non-Appropriated Funds	0.0	0.0	0.0
Federal Funds	0.0	0.0	0.0